



Enjoy your visit to Sledmere, we're so pleased to welcome you back!

We have thought carefully about how we should move from our current lock down position and now feel we have an appropriate plan in place to ensure all visitors and members of staff are able to feel they are in a safe environment and nothing that we can control deliberately will put anyone at any risk to their health.

Our pledge to you: To try to keep you as safe as possible while you enjoy your visit

We therefore ask in return: Your co-operation in keeping to the 'rules' and that you also take some responsibility for keeping yourself and others safe whilst you are with us.

Added Safety measures and keeping to the rules:

You will not be surprised that we will be strictly adhering to the government guidelines in order to keep everyone as protected as possible from the spread or transmitting of the virus.

Here are the key points to remember and adhere to on your visit:

- We have limited tickets available daily, you must **pre-book your Half Day Ticket online** from our website www.sledmerehouse.com Sessions run from 9.30am – 1.30pm and again from 1.30pm to 5.30pm. This will allow us to monitor visitor numbers and make sure there are not too many people on site at one time
- Extra sanitising stations have been located throughout the site and we ask for you to use them as often as possible to keep your hands clean
- Please keep to social distancing guidelines and stay 2m away from other visitors and staff members at all times
- Wear face coverings whenever possible
- Stay at home if you are showing any symptoms of the virus
- You will receive a map at the ticket kiosk as you arrive, this marks out zoned areas and one way routes that we ask you to stick to
- Use the designated areas for picnics, ball games etc highlighted on your map
- We have an extra member of staff dedicated to cleaning duty all day around the site
- All toilets are equipped with anti-bacterial soap. We strongly encourage everyone to wash their hands upon arrival, at departure and before eating. This is as per Government advice.
- We ask for all payments to be made by card rather than cash
- All staff are following a strict hand hygiene routine (as they always do)

Do remember:

1. You do not have to buy an entry ticket to visit the Farm Shop, The Woodyard or our takeaway food outlet (although preference for service will be given to those who have already purchased tickets)
2. Make sure you book your ticket online in advance to avoid disappointment on the day
3. Sledmere House and the adventure playground are NOT OPEN at the moment

Finally

We very much look forward to welcoming you again to Sledmere. While we have been closed, the staff have continued to care for everything and are bursting to show you what they have been doing. The garden is beginning to build towards its magnificent early summer show, the Farm Park is full of the cutest new-born

foal, piglets, goat kids and lambs, and the grounds and parkland, if we say so ourselves, looks wonderful.
Come and ENJOY!